

## **Short Breaks FAQ**

### **1. What activities are available to my child?**

Please refer to our interactive map on the website, which will let you know what is available in your area. When you find something that you think may suit your needs, please contact the office or the team leader in that area who will complete a referral with you.

### **2. Will staff have relevant training?**

All staff working directly with the children are trained to a high level in a variety of appropriate skills, to enable them to support all the children and young people that attend the sessions appropriately. Training includes: Safeguarding, Equality and Diversity, Behaviour Support, Moving and Handling, Team Teach, Epilepsy Awareness, Paediatric First Aid, Various Clinical Procedures (generic and child specific where needed), Makaton, Autism Awareness and others identified as appropriate throughout the year depending on the children attending the sessions.

### **3. What do the sessions cost?**

Please see each session description from our interactive map to tell you exact costs for each session. To give you a brief indication about the subsidised prices, activity sessions are normally priced at £3 per hour and a half, and holiday provision is priced at £15 for 5 hours of service.

### **4. Who can make a referral?**

Anyone can make a referral for a child or young person. Referrals need to be made directly to the office on 01522 546516. The details will then be passed onto a manager who will contact the family directly to discuss the child or young person's needs. They will then arrange a convenient time to complete an assessment with the family to ascertain the support levels that would be needed whilst attending the sessions.

### **5. Do I need a social worker?**

No. In fact, about 98% of the families that use our short break services are not open to social care.

### **6. Will my child get 1:1 support?**

The team leader will discuss staffing ratios when they visit you to complete the assessment, however staffing is usually 1 staff member to 3 children/young people unless the needs of the child require more support, which will be identified at the assessment stage.

## **7. Is transport provided?**

Transport is not provided by Action for Children to or from any of the sessions we deliver. If a trip is advertised then transport would be provided from an advertised venue to the destination and return only.

## **8. I have a concern regarding a Short Breaks activity who can I contact?**

Compliments, concerns or complaints should be given directly to a group leader at the short break session in the first instance. If this is not appropriate then the next person to contact would be the Children's Services Team Leader who completed your child's assessment. If this form of communication was not appropriate then please contact our Short Breaks Manager, Katie Ablewhite, on 01522 546516.

**Thank you for taking the time to read our Short Breaks FAQ.**

**If you have any further questions please feel free to get in touch with our team.**

**Disability Lincolnshire**



**Tel: 01522 546 516**

**Email: [disabilitylincolnshire@actionforchildren.org.uk](mailto:disabilitylincolnshire@actionforchildren.org.uk)**

**Web: <http://services.actionforchildren.org.uk/disability-lincolnshire>**